



Counselling centres in Heidelberg

(This list is for guidance only and does not claim to be exhaustive)

LEGAL ADVICE

▶ **Legal advising services at the local court**

Amtsgericht

Services: legal advising for people with low incomes; support to cover lawyers' fees and trial costs.

Kurfürsten-Anlage 15, 69115 Heidelberg

www.landgericht-heidelberg.de/pb/,Lde/Startseite/1158907

▶ **Tenant's Association Heidelberg**

Mieterverein Heidelberg

Services: legal advice for tenants and participation in the rental policymaking.

Poststraße 46, 69115 Heidelberg

Phone: (06221) 2 04 73

<https://www.mieterverein-heidelberg.de>

▶ **Legal advice for consumers**

Verbraucherzentrale Baden-Württemberg / Beratungsstelle Heidelberg

Services: legal advice concerning problems with insurances, phone companies, electricity and heating companies etc.

Poststraße 4, 69115 Heidelberg

Phone: (0711) 669 110

<https://www.verbraucherzentrale-bawue.de/beratungsstellen/heidelberg>

▶ **Legal advice from law students**

Pro Bono Heidelberg

Services: free legal consultation for civil, administrative and asylum law cases.

<https://probono-heidelberg.de/>

ADDICTION COUNSELING

▶ **Addiction Counseling Heidelberg (agj), Center for Psychosocial Counselling and Treatment (PSB)**

Suchtberatung Heidelberg (agj), Psychosoziale Beratungs- und Behandlungsstelle (PSB)

Services: counseling for people suffering from or at risk of addiction as well as for their families. Focus on addiction to nicotine, alcohol, prescription medications, illegal drugs and gambling.

Bergheimer Str. 127/1, 69115 Heidelberg

Phone: (06221) 29 0 51

www.suchtberatung-heidelberg.de

▶ **Heidelberg Center for Addiction (bw-lv)**

Fachstelle Sucht Heidelberg

Counseling for people with substance abuse problems (drugs, alcohol, prescription medicine) as well as those with other addictions (gambling, internet and video games). Services are available to those addicted and their family members. Focus on prevention, counseling, early intervention, motivation, support during opioid substitution therapy, referrals to rehabilitation clinics or detoxification treatment, follow-up care, information about self-help.

Unterer Fauler Pelz 1, 69117 Heidelberg

Phone: (06221) 23 432

www.bw-lv.de

▶ **Addiction Counseling at the Blaues Kreuz**

Services: information about addiction, how addiction develops and possible treatments; referral to support centers (e.g. hospitals); information about the necessary steps (e.g. in-patient or out-patient treatment) and about costs, procedures and applying for treatment.

Plöck 16-18, 69117 Heidelberg

Phone: (06221) 14 98 20

www.heidelberger-suchtberatung.de

SOCIAL COUNSELING

▶ **Diakonisches Werk**

Services: information; counseling and support for people with social, financial or personal emergencies; support with issues regarding social security laws and services, immigration, and administrative issues; work placements in fields related to the Protestant Church in Heidelberg.

Diakonisches Werk Heidelberg

Karl-Ludwig-Str. 6, 69117 Heidelberg

Phone: (06221) 53 75 0

diakonie@dwhd.de

www.diakonie-heidelberg.de

▶ **Caritas**

Services: general social counseling; information and counseling on welfare services (unemployment benefits I and II, welfare, housing benefits, etc.); counseling and support for people who are unemployed and receiving basic security benefits; support when applying for and claiming social benefits; information about and referral to other specialized services.

Caritassozialdienst (CSD)

Turnerstraße 38, 69126 Heidelberg

Phone: (06221) 33 03 0

<http://www.caritas-heidelberg.de>

- ▶ **German Red Cross**
Deutsches Rotes Kreuz
 Services: general social counseling
 Deutsches Rotes Kreuz
 Langer Anger 2, 69115 Heidelberg
 Phone (06221) 90 10 24
https://www.drk-heidelberg.de/drk_heidelberg/sozialarbeit/allgemeine-sozialberatung.php

- ▶ **Jewish Community Heidelberg**
Jüdische Kultusgemeinde Heidelberg
 Services: general social counseling
 Jüdische Kultusgemeinde Heidelberg
 Häusserstraße 10-12, 69115 Heidelberg
 Phone (06221) 90 52 414
sozialdienst@jkg-heidelberg.org
<http://jkg-heidelberg.com/unsere-büros/>

- ▶ **Workers' Welfare Organization**
Arbeiterwohlfahrt
 Services: general social counseling; counseling on social benefits [e.g. unemployment benefits (ALG II), welfare (Grundsicherung), housing benefits (Wohngeld)]; assistance with applying for benefits and understanding related correspondence; information about asserting legal claims; assistance with applications and forms; information about other counseling services, e.g. debt counselling, counseling for unwanted or unintended pregnancies, addiction counseling.
 Adlerstraße 1/5-1/6, 69123 Heidelberg
 Phone (06221) 73 92 114
sozialberatung@awo-heidelberg.de
<https://www.awo-heidelberg.de/einrichtungen/allgemeine-sozialberatung-2/>

PREGNANCY, FAMILY AND MARRIAGE COUNSELING

- ▶ **Counseling for unwanted or unintended pregnancies at the Diakonisches Werk**
Schwangerschaftskonfliktberatung beim Diakonischen Werk
 Services: relationship and family counseling; information about medical, legal and financial issues, about the rights of families with children, about public, private and church-run support services; support for choosing a doctor; counseling on family planning and contraception; post-pregnancy support.
 Diakonisches Werk Heidelberg
 Karl-Ludwig-Str. 6, 69117 Heidelberg
 Phone: (06221) 53 750
hilfen-schwangerschaft@dwhd.de
<https://diakonie-heidelberg.de/angebote/kinder-und-familie/beratungsstelle-fuer-schwangere-und-junge-familien>

- ▶ **Donum Vitae regional association HD/MA/Rhein-Neckar e.V.**
Pregnancy counseling, counseling in case of unintended pregnancy, teen pregnancy, prenatal diagnosis, counseling on infertility, confidential births, mourning and loss, sex education, support for obtaining childcare.
Friedrichstraße 3, 69117 Heidelberg
Phone: (06221) 43 40 281
info@donumvitae-hd.de
<https://www.donumvitae-hd.de/>

- ▶ **International Women's and Family Center Heidelberg e.V.**
Internationales Frauen- und Familienzentrum e.V. (IFZ)
Services: pregnancy counseling, marriage, family and life counseling. The IFZ offers special counseling for immigrant women and their families that is tailored to their language, culture and migration experiences.
Theaterstr. 16, 69117 Heidelberg
Phone: (06221) 18 23 34
info@ifz-heidelberg.de
www.ifz-heidelberg.de

- ▶ **Pro Familia Heidelberg e.V.**
Services: counseling on issues of pregnancy, parenthood, partnership, sexuality, family planning, women's health, sex education and prevention.
Pro Familia Heidelberg
Hauptstr. 79, 69117 Heidelberg
Phone: (06221) 18 44 40
heidelberg@profamilia.de
<https://www.profamilia.de/angebote-vor-ort/baden-wuerttemberg/heidelberg>

- ▶ **Catholic Women's Social Services Heidelberg e.V.**
Sozialdienst Katholischer Frauen Heidelberg e.V.
Services: counseling on pregnancy and well-being, jobs and training, housing, family and law, money and security, partnership and parenthood, mourning and pregnancy.
Felix-Wankel-Straße 25, 69126 Heidelberg
Tel. (06221) 13 70 86-15 und (06221) 13 70 86-14
schwangerschaftsberatung@skf-heidelberg.de
www.skf-heidelberg.de

DEBT COUNSELING

- ▶ **Debt and bankruptcy counseling at the Caritas e.V., incl. counseling by email**
Free debt and bankruptcy counseling for residents of Heidelberg.
Turnerstraße 38, 69126 Heidelberg
Phone: (06221) 33 03 0
sb@caritas-heidelberg.de
<https://www.caritas-heidelberg.de/hilfe-und-beratung/soziale-dienste/schuldnerberatung-und-schuldenpraevention/schuldnerberatung-und-schuldenpraevention>

MEDICAL ASSISTANCE (for people without health insurance)

▶ **“MediNetz” Initiative in the Rhein-Neckar region**

Basic medical services for people without legal papers or health insurance (anonymous and free of charge).

Asylarbeitskreis

Plöck 101, 69117 Heidelberg

Phone: 0157 7543 8815

mail@medinetz-rhein-neckar.de

www.medinetz-rhein-neckar.de

FURTHER ADVICE CENTRES

▶ **Counselling centres from A-Z**

The website of the city of Heidelberg lists advice centres on topics ranging from “adoption and foster care” to “forced marriage”

<https://www.heidelberg.de/HD/Leben/themen.html>