

FAQ:

1.) Will there be lectures and courses offered during summer semester 2020?

Teaching will continue at Heidelberg during the summer semester from 20 April 2020. In general, there won't be any classes on-campus/on-site. The departments will switch to virtual education and offer online-classes. There might be exceptions to this rule, especially in the sciences (labs). Please refer to the information given on the website of your specific department or contact the teacher of the class you want to attend.

2.) Where can I find information of Universität Heidelberg about the Coronavirus?

<https://www.uni-heidelberg.de/en/newsroom/information-about-coronavirus>

Frequently asked questions about study courses:

<https://www.uni-heidelberg.de/en/study/service-portal-students/coronavirus-frequently-asked-questions-about-study-courses>

3.) I studied at Heidelberg University in the past winter semester already and have not taken care of my „Rückmeldung“ (reenrollment) yet.

Please pay the reenrollment fee of 101.75 € plus an additional 10 € fee for late payment until April 20 at the latest.

4.) I intended to study at Heidelberg University in the summer semester 2020, but do not know yet whether I will be able to do so. Until when will I be able to enroll?

You will be able to enroll until May 22nd, 2020.

5.) I intended to study at Heidelberg University in the summer semester 2020, but will not be able to do so any more. How should I proceed?

Please contact your exchange coordinator at Heidelberg as quickly as possible.

6.) I studied at Heidelberg University in the past winter semester already and completed my „Rückmeldung“ (reenrollment) for the summer semester, but will not study at Heidelberg University in the summer semester. How should I proceed?

Please complete the Antrag auf Exmatrikulation (application for disenrollment) and send it to the International Relations Office by mail (attention: Monika Obermeier) or email: monika.obermeier@zuv.uni-heidelberg.de until April 20 at the latest.

We will get in touch with the University Library to confirm that you haven't taken out any books there and will mail the confirmation of disenrollment to you. Please make sure to give your current mailing address on the form.

Antrag auf Exmatrikulation (download):

<https://backend-484.uni-heidelberg.de/sites/default/files/documents/2020-03/16-03-2020%20Antrag%20auf%20Exmatrikulation.pdf>

How must I proceed to get a refund for my social fee?

Please complete the “Antrag auf Rückerstattung “ (reimbursement form), enclose it with the “Antrag auf Exmatrikulation” and send both forms to the International Relations Office by mail (attention: Monika Obermeier) or email: monika.obermeier@zuv.uni-heidelberg.de until April 20 at the latest.

You will receive an amount of 47.75 Euro from the International Relations Office:

10.00 Euro fee designated for the student council

35.30 Euro lump sum for public transportation (Semesterticket)

2.45 Euro lump sum for nextbike

Antrag auf Rückerstattung Dezernat Internationale Beziehungen (download): <https://backend-484.uni-heidelberg.de/sites/default/files/documents/2020-04/Antrag%20auf%20R%C3%BCckzahlung.pdf>

The part of the social fee designated for Studierendenwerk (54 €) will have to be refunded by Studierendenwerk directly.

Please make sure to hand in the form by the deadlines mentioned on the form **Antrag auf Rückerstattung Studierendenwerk (download):**

<https://backend-484.uni-heidelberg.de/sites/default/files/documents/2018-11/Antrag%20auf%20R%C3%BCckerstattung%20des%20Studierendenwerksbeitrag.pdf>

7.) I intended to study at Heidelberg University in the summer semester 2020, received my enrollment documents and paid the required fee. Now it turns out that I will not be able to study at Heidelberg in the summer semester. How should I proceed?

Please follow the same procedure as in question 6.)