

A Brief Introduction:

The most important IT services for your studies



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The URZ's digital services will support you throughout your studies.

Now we'll introduce the URZ and its most important services.

About us

University Computing Centre (URZ)



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IT services for a successful and effective study experience

- Location: Im Neuenheimer Feld (INF) 330
- Central service provider for IT and communications at Heidelberg University
- Over 43,000 members of the university use our services in their everyday work, research and studies.
- We support you with studying, learning and discovering through modern IT.



University Computing Centre

Contact points for students



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IT Service Point URZ

INF 330, E11

Mo –Fr

08:00 –16:00 Uhr

IT Service Point in the University's Main Library

Plöck 107-109, EG im IZA

Di, Do

09:00 –14:00

IT Service Hotline

+49 6221 54 117

IT Service Infozentrum via heiCONF

<https://heiconf.uni-heidelberg.de/f4cx-j3nm-dqxn-zunv>

IT Service via email

it-service@uni-heidelberg.de

Services and Fields of Activity

Consultation | Operation | Research | Training



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- Cloud services
- Collaboration
- Desktop and workstations
- Printing
- Email and groupware
- Financial administration
- High performance computing
- University information systems
- Identity and access management
- IT security
- Media
- Network
- Server
- Software and applications
- Storage
- Telephony services
- Web



Uni ID

Your ID for – basically everything

- The ID consists of 2 letters and 3 numbers: **ab123**
- Activation: online or at one of the IT Service Points in the University Library (UB) or the URZ
- Grants access to most digital services, such as Wi-Fi, email, public printers, LSF, and much more.
- Your Uni-ID is valid for the duration of one semester and is renewed as soon you re-register for the next semester



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Email

Stay in contact

- Free student email address:
(ab123@stud.uni-heidelberg.de
name.surname@stud.uni-heidelberg.de)
- 1GB free quota
- Access via SOGo web portal
(<https://sogo01.urz.uni-heidelberg.de>) or
another mail client
- Possible to change email alias through IT
Service
- Important for your studies and student
administration – make sure to check it or
forward it!



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Wi-Fi via eduroam

Free and fast



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- Free, fast Wi-Fi on campus and in the city
- Available in most university buildings and in many outdoor areas of the campus and the city
- Set up easy access with Configuration Assistant Tool (CAT) and Uni ID:
<https://cat.eduroam.org>
- Use “education roaming” at educational and research institutes worldwide



VPN - Virtual Private Network

Secure connection on the go

- Access the university network from home or when you're out and about, e.g., protected library resources
- Secure connection in the university network
- Especially recommended when using public Wi-Fi hotspots
- Usable with Client Cisco AnyConnect:
<https://vpn-ac.urz.uni-heidelberg.de>



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LSF: Lehre, Studium & Forschung (Teaching, Study & Research)

Stay organized and informed

- Details on
 - Courses
 - Departments
 - Facilities
 - Members
- Central information system with important functionalities:
 - Change contact information and address
 - Upload a picture for your student ID
 - Manage re-enrolment and certificates
 - Register for courses and examination
- Re-enrolment periods
 - 15 June to 15 July (winter semester)
 - 15 January to 15 February (summer semester)



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Cloud Storage heiBOX

10 GB of free storage

- Secure, locally-hosted cloud service for collaboration:

<https://heibox.uni-heidelberg.de>

- Share files and jointly edit them with teachers and fellow students by inviting them via their Uni-ID uni-id@uni-heidelberg.de

- Students receive 10GB free storage space

- Save, synchronize and share term papers, study materials and lab results

- Access via browser or *Seafile Client*



Instant Messenger heiCHAT

Secure messaging and exchange



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- Internal university instant messaging:
<https://heichat.uni-heidelberg.de>
- Secure and data protection compliant
- Collaborate with teachers and other students through:
 - messages
 - audio and video calls
 - group chats
- Can be used with a browser or with a desktop or mobile client



Moodle

Welcome to E-Learning!



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- Visit the university's digital learning platform via <https://moodle.uni-heidelberg.de>
- Via Moodle materials and organizational information can be provided by class instructors
- Ask your instructor for the moodle registration key if not provided in LSF!
- Participate! Use some of the many tools like wikis, glossaries, discussion boards and self-tests
- Some exams might also be witten digitally in our very own exam moodle



Conference Tool heiCONF

Audio and video conferencing



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- Centralized tool for virtual seminars (synchronous):
<https://heiconf.uni-heidelberg.de>
- Based on BigBlueButton
- Audio and video conferences
- heiCONF Audimax for larger events with up to 300 participants:
<https://audimax.heiconf.uni-heidelberg.de>
- Access with an invitation link and access code (if applicable)



Public PC Pool

Study and work at the URZ



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Don't have your own computer?

Laptop just broke?

- Public PC Pool available at the URZ
- Further PC Pools available at the University Library and various institutes (operated by the respective institutes)

During the pandemic our PC Pools were closed but we are happy to announce that they will reopen with the start of this Summersemester mid April 2022



Too much all at once...?

More info on our website

- All information from this presentation with links and more details:
<https://urz.uni-heidelberg.de/en/newhere>
- More info about the URZ:
<https://urz.uni-heidelberg.de/en>
- The URZ on Twitter: 
<https://www.twitter.com/URZinfo>

We hope you have a good start to the semester!



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