



Wichtige Adressen / Important addresses

► Welcome Centre for International Scholars

- Main office:

Seminarstr. 2, room 141, 69117 Heidelberg

Phone: +49 (0)6221-54 12 721 / 54 12 735; Fax: +49 (0)6221-54 12 790

welcomecentre@zuv.uni-heidelberg.de

<https://www.uni-heidelberg.de/einrichtungen/verwaltung/internationales/welcomecentre.html>

Office hours: Mon - Fri 10 a.m. - 1 p.m. and by appointment

- Service Point:

Im Neuenheimer Feld 304 (Main cafeteria, ground floor), 69120 Heidelberg

Office hours: Tue 10 a.m. - 2 p.m. and Thu 10 a.m. - 3 p.m.

► Kinderhausbüro der Universität Heidelberg/ Children's Care Centre of Heidelberg University

Hauptstraße 126, 69117 Heidelberg

Phone: +49 (0)6221-54 39 23

kinderhaus@uni-heidelberg.de

<https://www.uni-heidelberg.de/einrichtungen/kinderhaus/>

Telefonische Sprechzeiten / telephone consultation hours: Mon - Thu 8.30 a.m - 1 p.m.

Beratung nur nach Terminvereinbarung/ Personal appointments by phone/email arrangement only

► Studierendenwerk Heidelberg AöR

Marstallhof 1, 69117 Heidelberg

Phone: +49 (0)6221-54 54 00

info@stw.uni-heidelberg.de

<https://www.studentenwerk.uni-heidelberg.de/>

- InfoCenter

Triplex-cafeteria, Grabengasse 12 (Universitätsplatz), 69117 Heidelberg

Office hours: Mon - Thu 9 a.m. - 5 p.m.; Fri 9 a.m. - 3 p.m.

- InfoCafé International

Main cafeteria, Im Neuenheimer Feld 304, 69120 Heidelberg

Office hours: Mon - Thu 10 a.m. - 5 p.m.; Fri 10 a.m. - 3 p.m.

► Ausländeramt Heidelberg / Foreigners Registration Office Heidelberg

Bergheimer Str. 147 (Landfriedgebäude), Eingang B, 69115 Heidelberg

Phone: +49 (0)6221-58 17 520

zuwanderung-servicepoint@heidelberg.de

<https://www.heidelberg.de/hd/-/Behoerdenwegweiser/zuwanderungsrecht-auslaenderbehoerde/oe6011005>

Office hours (please make an appointment beforehand on their webpage):

Mon and Fri 8 a.m. - 12 p.m., Tue and Wed 8 a.m. - 4 p.m.

► Landratsamt Rhein - Neckar - Kreis (Ausländeramt) / Foreigners Registration Office Rhein-Neckar-Kreis

Kurfürstenanlage 38-40, 69115 Heidelberg

Phone: +49 (0)6221-522 1478

auslaenderamt@rhein-neckar-kreis.de

<https://www.rhein-neckar-kreis.de/start/landratsamt/auslaenderamt.html>

Office hours (please make an appointment beforehand on their webpage): Mon, Tue, Thu, Fri 7.30 a.m. - 12 p.m.,

Wed 7.30 a.m. - 5 p.m.

▶ **Finanzamt Heidelberg / Tax Office Heidelberg**

Maaßstrasse 32, 69123 Heidelberg

Phone: +49 (0)6221-73650

poststelle@fa-heidelberg.bwl.de

www.fa-heidelberg.de

Telefonische Erreichbarkeit / Availability by phone: Mon 9.00 a.m – 12.00 p.m., 13.00 p.m. – 15.30 p.m., Tue 13 p.m. – 3.30 p.m., Wed 9.00 a.m. – 12.00 p.m., 13 p.m. – 15:30 p.m.; Thu 9.00 a.m.- 12:30 p.m., Fri 9.00 a.m. - 12 p.m.

Service Center: Beratung nur nach Terminvereinbarung/ Personal appointments by arrangement only (see webpage)

▶ **Kindergeldstelle / Child Allowance Office**

- Familienkasse Heidelberg

Czernyring 22/11, 69115 Heidelberg;

Postanschrift /postal address: Familienkasse Baden-Württemberg West, 76088 KarlsruhePostämter

Phone: 0800 4 5555 30

Familienkasse-Baden-Wuerttemberg-West@arbeitsagentur.de

<https://www.arbeitsagentur.de/vor-ort/familienkasse/familienkasse-baden-wuerttemberg-west-heidelberg.html>

Office hours: Mon, Tue, Thu 8 a.m – 12.30 p.m., Thu 14.30 a.m. – 5 p.m.

▶ **Postämter / Post Offices near University Campus**

- Dossenheimer Landstr. 37 (Handschuhsheim)

Office hours: Mon - Fri 9 a.m. – 12.30 a.m. and 2.30 - 6 p.m.; Sat 9 a.m. – 12:30 a.m.

- Sofienstraße 8 -10 (near Bismarckplatz), 69115 Heidelberg

Office hours: Mon - Fri 9.30 a.m.- 12.30 a.m. and 2 – 6 p.m. ; Sat 9.30 a.m. - 1 p.m.

- Kurfürsten-Anlage 62 (near bus stop "Main station"), 69115 Heidelberg

Office hours: Mon, Tue ,Thu ,Fri - Fri 9.30 a.m. - 12.30 a.m. and 2.30 p.m.- 6 p.m.; Wed 9.30 a.m.-12.30 a.m.; Sat 9.30 a.m.-12 a.m.

▶ **Verkaufsstellen für Fahrscheine u. Zeitkarten der Rhein-Neckar-Verkehrsbetriebe (rnv)/ Ticket offices for the regional public transport (rnv)**

- **Kundenzentrum / Service-Centre**

Opposite Bus /tram stop Hauptbahnhof (Main station)

Kurfürstenanlage 62, 69115 Heidelberg

www.rnv-online.de

Office hours: Mon, Tue, Fri 9.30 a.m.- 4 p.m.; Thu 10 a.m. – 6 p.m.; Sat 10 a.m. -2 p.m

<https://www.vrn.de/tickets/ticketkauf/verkaufsstellen/artikel/001061/index.html>

- **Kiosk Thoma, Bismarckplatz 1**, 69115 Heidelberg

<https://www.vrn.de/tickets/ticketkauf/verkaufsstellen/artikel/003923/index.html>